

GE Appliances Zonline Warranty

All warranty service provided by our Factory Service Centers or an authorized Customer Care® technician. To schedule service, on-line, visit us at GEAppliances.com, or call 844-GE4-PTAC (or 844-434-7822). For service in Canada, contact the distributor where the unit was purchased. Please have serial number and model number available when calling for service.

For The Period Of:	GE Will Replace:
One Year From the date of the original purchase	Any part of the air conditioner which fails due to a defect in materials or workmanship. During this limited one-year warranty , GE will provide, free of charge , all labor and related service cost to replace the defective part.
Five Year From the date of the original purchase	Sealed Refrigerating System, if any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing including the make up air system) should fail due to a defect in materials or workmanship. During this limited five-year warranty , GE will provide, free of charge , all labor and related service cost to replace the defective part.
Second through Fifth Year From the date of the original purchase	Fan Motors, Switches, Thermostat, Heater, Heater Protectors, Compressor Overload, Solenoids, Circuit Boards, Auxiliary Controls, Thermistors, Freeze Sentinel, Frost Controls, ICR Pump, Capacitors, Varistors and Indoor Blower Bearings , if any of these parts should fail due to a defect in materials or workmanship. During this additional four-year limited warranty , the customer will be responsible for any labor and related service costs.

What GE Will Not Cover:

- **Service trips to your site to teach you how to use the product.**
- **Improper installation, delivery or maintenance.**
If you have an installation problem, or if the air conditioner is of improper cooling capacity for the intended use, contact your dealer or installer. You are responsible for providing adequate electrical connecting facilities.
- **In commercial locations, labor necessary to move the unit to a location where it is accessible for service by an individual technician.**
- **Failure or damage resulting from corrosion due to installation in an environment containing corrosive chemicals.**
- **Replacement of fuses or resetting of circuit breakers.**
- **Failure of the product resulting from modifications to the product or due to unreasonable use, including failure to provide reasonable and necessary maintenance.**
- **Failure or damage resulting from corrosion due to installation in a coastal environment, except for models treated with special factory-applied anti-corrosion protection as designated in the model number.**
- **Damage to product caused by improper power supply voltage, accident, fire, floods or acts of God.**
- **Incidental or consequential damage to personal property caused by possible defects with this air conditioner.**
- **Damage caused after delivery.**
- **Product not accessible to provide required service.**

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for use within the USA and Canada. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your site.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province. To know what your legal rights are, consult your local, state or provincial consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier company

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Consumer Support

GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: GEAppliances.com

Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: GEAppliances.com/register

Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: GEAppliances.com/ge/service-and-support/service.htm or call 844.GE4.PTAC (844.434.7822) during normal business hours. For service in Canada, contact your distributor.

Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: GEAppliances.com/ge/service-and-support/shop-for-extended-service-plans.htm or call 800.626.2224 during normal business hours.

Remote Connectivity

For assistance with wireless network connectivity (for models with remote enable), visit our website at GEAppliances.com/ge/connected-appliances/ or call 800.220.6899 in the US.

Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: GEApplianceparts.com or by phone at 877.959.8688 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225
GEAppliances.com/ge/service-and-support/contact.htm