



RV Products Division

ROUGHNECK LIMITED TWO YEAR WARRANTY

1. These products are warranted to the retail consumer for two (2) years against defects in material and workmanship. The warranty is transferable from owner to owner.
2. Any defective parts will be repaired. All replacements and exchanges will be made using new, remanufactured or refurbished parts or components at the option of Airxcel, Inc. Airxcel, Inc. will pay its established warranty labor rates to the Airxcel, Inc. Authorized Service Centers or Servicing Dealers who have service agreements with Airxcel, Inc. for repairs or replacements made under this warranty. The warranty covers transportation charges for the shipment of replacement parts to the service center.
3. The warranty duration shall be calculated as follows:
 - 3.1 The warranty on repaired or replaced parts furnished pursuant to this warranty shall be for the unexpired duration of the original warranty.
 - 3.2 If the product is installed as original equipment on an off road vehicle, the warranty period shall begin on the date of the original purchase of the vehicle.
 - 3.3 In all other instances, the warranty shall begin on the date of the products installation in the vehicle/structure.
 - 3.4 The Consumer must establish these dates by presenting legible papers at the time the warranty claim is made showing the applicable purchase or installation date.
4. The Consumer should proceed as follows to obtain warranty performance:
 - 4.1 To obtain warranty service on your Coleman-Mach air conditioner, please contact your selling dealer, or you may access our web site on the Internet at www.rvcomfort.com for answers to the most frequently asked questions and service center locations. Call the Service Center and report the problem. Only Authorized Service Centers may perform warranty obligations during the two year warranty period. **Service performed by non-authorized service personnel may void your right to reimbursement under this warranty.** If local authorized service cannot be obtained or you cannot obtain proper service under the terms of this warranty, please write to: Airxcel, Inc., P.O. Box 4020, Wichita, Kansas 67204 or call 316-832-4357.
 - 4.2 The vehicle must be taken to the Service Center for required service. There is no provision for mileage allowance.
 - 4.3 All payment for in-warranty expenses shall be made by Airxcel, Inc. to the Service Center and not to the Consumer.

EXCEPTIONS AND EXCLUSIONS

5. To the extent any or all of the following exclusions or any other provisions of this warranty are prohibited by any Federal, State or Municipal laws, and cannot be preempted, they shall not be applicable:
 - 5.1 **THERE ARE NO OTHER EXPRESSED WARRANTIES EXCEPT AS SET OUT ABOVE AND ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE NO LONGER THAN THE DURATION OF THE EXPRESSED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.**
 - 5.2 **THIS WARRANTY DOES NOT COVER CONSEQUENTIAL DAMAGE, INCIDENTAL DAMAGES OR INCIDENTAL EXPENSES, INCLUDING DAMAGE TO PROPERTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGE, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**
 - 5.3 This warranty does not cover damage caused by mishandling, neglect, lightning, corrosive atmosphere, improper installation, improper application or improper energy supply.
 - 5.4 This warranty does not cover damages caused by failure to perform normal and routine maintenance as set out in the operation and maintenance instructions.
 - 5.5 This warranty does not cover damages or equipment failure caused by the use of non-Airxcel, Inc. parts or components.
 - 5.6 This warranty shall not apply if the nameplate is removed or defaced.
 - 5.7 This warranty shall not apply if the vehicle on which the air conditioner is installed is used for maritime activities.
 - 5.8 This warranty shall not apply if the air conditioner is installed on semi-tractors and/or trailers without air-ride suspensions.
 - 5.9 This warranty shall not apply if the vehicle/structure on which the air conditioner is installed is used for commercial purposes involving off highway travel.
 - 5.10 This warranty does not cover air conditioner damage or component failures that are the result of transportation or application vibration.
6. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Airxcel, Inc.
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